

Workshop

Enhancing Consumer Participation in UP's Power Sector

4 October | 9:30 AM – 3:00 PM

Ranjee's Hotel, Vikrant Khand, Shaheed Path, Gomti Nagar, Lucknow

Agenda

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| 9:30 – 10:00 | Registration |
| 10:00 – 10:10 | Opening remarks by Karthik Ganesan , Research Fellow, CEEW, and Abhishek Pratap , Programme Director, CEED |
| 10:10 – 10:25 | Introduction of Participants |
| 10:25 – 10:35 | Briefing on 'Improving Capacities of UP's Electricity Consumers' by Karthik Ganesan , Research Fellow, CEEW |
| 10:35 – 10:45 | Keynote address by Shri S.K. Agarwal , Hon'ble Member, UPERC |
| 10:45 – 10:50 | Special address by Amit Kumar , Representative, 'Zaroori Baatein' Youtube Channel |
| 10:50 – 11:15 | Presentation on 'Understanding Electricity Bill and Consumers Tariffs' by Kanika Balani , Research Analyst, CEEW |
| 11:15 – 11:25 | Q&A |
| 11:25 – 11:40 | Tea Break |
| 11:40 – 11:50 | Presentation on 'Understanding the Role of Consumers in Regulatory Proceedings for Electricity Tariff Determination' by Prateek Aggarwal , Programme Associate, CEEW |
| 11:50 – 12:00 | Q&A |
| 12:00 – 12:20 | Presentation on 'Understanding the role of DISCOM in Consumer Protection' by Kapardhi Bharadwaj , Programme Associate, CEEW |
| 12:20 – 12:30 | Q&A |
| 12:30 – 13:30 | Breakout Session on 'Way Forward and Sustainability of CSO Engagement in UP's Power Sector' |
| 13:30 – 14:15 | Networking Lunch |
| 14:15 - 14:50 | Discussion on 'Content Creation for Consumer Capacity Building in UP's Power Sector' |
| 14:50 – 15:00 | Closing remarks and Vote of Thanks |